

LEARNER SUPPORT SERVICES (LSS)

EMPOWERMENT AND SUPPORT PLAN

The College is focused on the success of each learner. Learners should initially address academic concerns with individual course instructors. When additional academic or non-academic support is needed, the College has implemented the Empowerment and Support Plan to promote the academic and professional success of its learners. Faculty and strategists are responsible for administering the relevant portions of the Empowerment and Support Plan while inviting the learner to participate in the formulation of the individualized plan.

The Empowerment and Support Plan is designed to:

- Prepare learners and graduates to successfully practice as registered nurses with confidence, competence, and compassion.
- Identify learners who would benefit from instructional intervention to complete coursework successfully.
- Provide support and strategies to aid learners' success.
- Prepare learners in prelicensure programs for passing the NCLEX-RN® and achieving professional licensure and success.
- Increase learners' success in meeting the program-level learner outcomes.
- Promote a culture of caring to provide holistic, compassionate, and culturally competent care.