

GENERAL INFORMATION

COMPUTER AND TECHNOLOGY REQUIREMENTS

A laptop or desktop with wireless capability and internet access is required for participating in online learning activities and completing course requirements. Although tablets and smartphones may be used, some required learning applications are not compatible with certain devices.

The learning management system smartphone and tablet applications should be used as a “read only” tool to view course resources (announcements, grades, messages, etc). They should not be used to submit activities (assignments, comments, discussion posts, etc.), as the activity may not be captured. The College does not provide technical support for tablets or smartphones. The minimum requirements for computers are:

Operating System:

- Windows OS 10 and newer (recommended)
- Mac Mojave OS and above (not recommended)
- 3.0 GHz or faster processor
- 8 GB or more of RAM
- 250 GB or more of free hard drive space

Browser:

- Google Chrome (latest version)

Internet Connection:

- High speed connection (DSL, Cable, Fiber Optic)
- For proctored testing, internet speed must be 3.0 Mbps for download and upload
- Internet speed can be checked at: <https://www.speedtest.net/>

Other:

- Functioning webcam, microphone, and speakers or headset

Note: Smartphones, tablets, and Chromebooks are not recommended as the main device. Learners may contact the device's vendor or manufacturer for hardware support.