

Nightingale College Mission Fulfillment Measures

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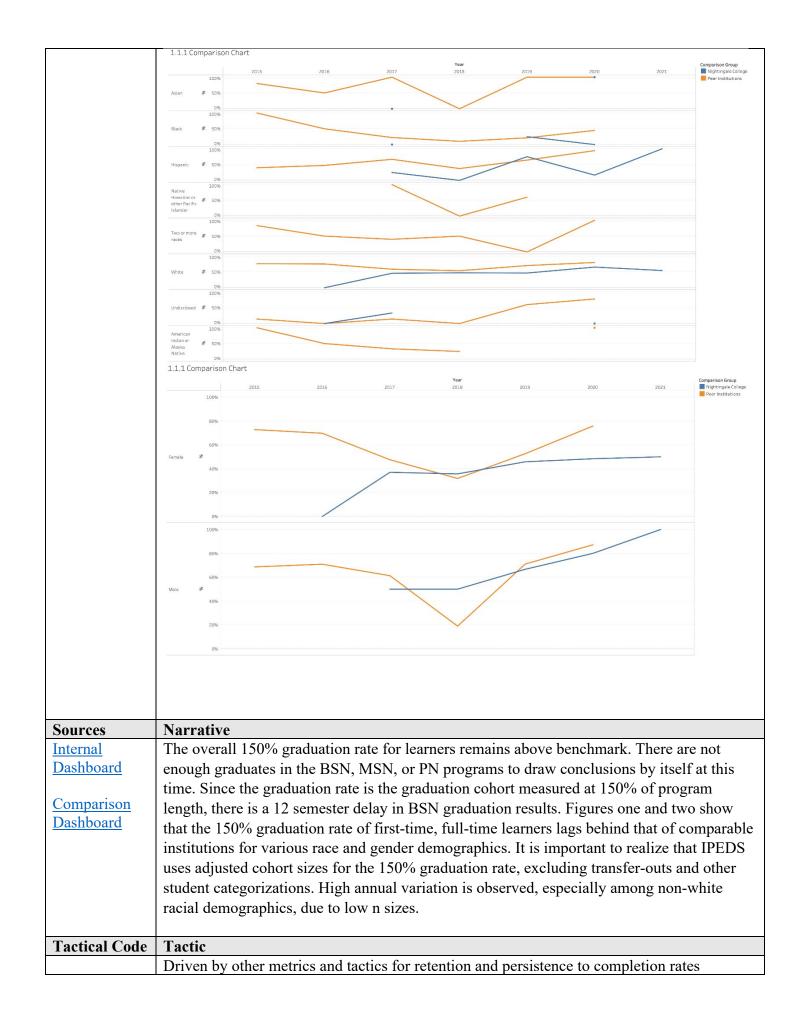
1. Facilitate Academic Achievement

1.1.1 Learner Graduation Rate

Ownership	Last Update
Institutional	May 2022
Analytics and	
Effectiveness	
Benchmark(s	Statistics
)	
60% is	
currently set	
for graduation	
rates based on	
IPEDS data	

			Disag	gregatio	n	
		ADN	BSN	PN	RNBSN	Grand T
2013	%	84%				84%
	n	31				31
	Ν	37				37
2014	%	96%				96%
	n	25				25
	Ν	26				26
2015	%	88%				88%
	n	66				66
	Ν	75				75
2016	%	85%			0%	84%
	n	118			0	118
	Ν	139			1	140
2017	%	65%			36%	63%
	n	102			4	106
	Ν	156			11	167
2018	%	69%			25%	68%
	n	141			1	142
	Ν	204			4	208
2019	%	71%			53%	70%
	n	180			8	188
	Ν	252			15	267
2020	%	78%			71%	77%
	n	227			10	237
	Ν	292			14	306
2021	%	81%	0%	0%	82%	80%
	n	85	0	0	9	94
	N	105	1	1	11	118
Grand Total	%	76%	0%	0%	57%	75%
	n	975	0	0	32	1,007
	N	1,286	1	1	56	1,344

<u>Comparisons</u>
IPEDS first-time, full-time 150% completion rate (all programs, by expected 150% completion year). All comparison institutions offering Undergraduate degrees.



NWCCU	NWCCU Standard Description
Standard	
1.D.2	Consistent with its mission and in the context of and in comparison with regional and national peer institutions, the institution establishes and shares widely a set of indicators for student achievement including, but not limited to, persistence, completion, retention, and postgraduation success. Such indicators of student achievement should be disaggregated by race, ethnicity, age, gender, socioeconomic status, first generation college student, and any other institutionally meaningful categories that may help promote student achievement and close barriers to academic excellence and success (equity gaps).

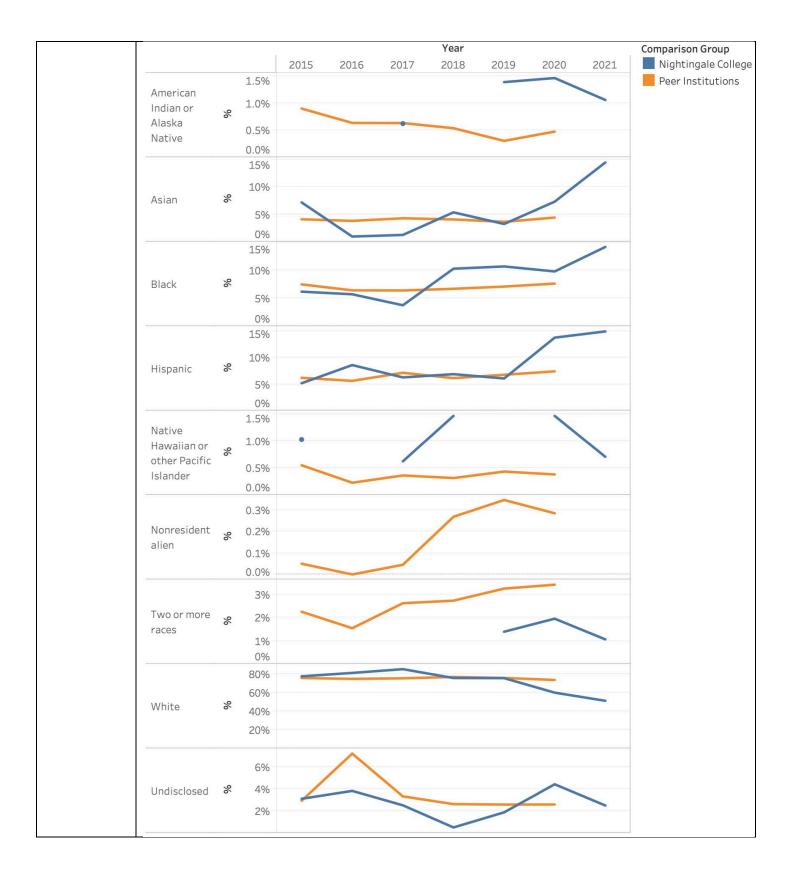
1.1.2 Learner Persistence to Completion

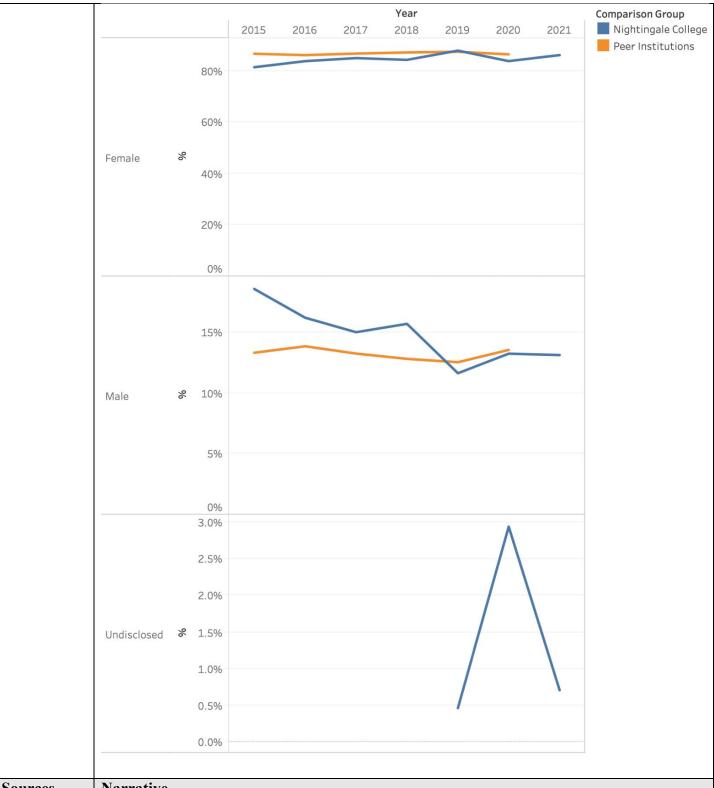
Ownership	Last Update
Institutional	May 2022
Analytics	
and	
Effectivenes	
S	
Benchmark	Statistics
(s)	
A.D.N	
70%	
BSN- 70%	
RN-to BSN-	
70%	
MSN - TBD	

		ADM			DCN			LDNIACNI			NACNI	
	Active %	ADN Grad %	N	Active %	BSN Grad %	N	Active %	LPNASN Grad %	N	Active %	MSN Grad %	N
2011-2	0%	82%	17	ACLIVE 70	Grau 70	IV	ACTIVE 70	Grad 70	IV	ACCIVE 70	Grau 70	IN
2011-2	0%	90%	20									
2011-3	0%	100%	15									
2012-1	0%	100%	6									
2012-2	0%	80%	5									
2012-3	0%	81%	16									
2013-2	0%	81%	16									
2013-3	0%	95%	43									
2014-1	0%	94%	33									
2014-2	0%	90%	50									
2014-3	0%	79%	56									
2015-1	0%	71%	55									
2015-2	0%	78%	41									
2015-3	0%	60%	60									
2016-1	0%	67%	60									
2016-2	0%	74%	66									
2016-3	0%	77%	78									
2017-1	0%	84%	56									
2017-2	0%	75%	87									
2017-3	0%	68%	109	0%	0%	1						
2018-1	0%	80%	97	0%	0%	6						
2018-2	0%	82%	118	5%	32%	22						
2018-3	0%	79%	77	5%	58%	107						
2019-1	0%	81%	36	8%	63%	40						
2019-2	0%	89%	28	9%	56%	77						
2019-3	0%	76%	41	11%	52%	361						
2020-1	0%	75%	4	30%	26%	238				0%	100%	1
2020-2	0%	0%	1	42%	13%	284				0%	100%	1
2020-3	0%	50%	2	56%	4%	445						
2021-1				62%	1%	474						
2021-2				68%	0%	566				100%	0%	1
2021-3				81%	0%	636						
2022-1				93%	0%	650				100%	0%	1
2022-2				100%	0%	383	100%	0%	2			
Grand Total	0%	78%	1,293	62%	10%	4,290	100%	0%	2	50%	50%	4

	NDS			PN			RNBSN		G	rand Total		
	Active %	Grad %	Ν	Active %	Grad %	N	Active %	Grad %	Ν	Active %	Grad %	N
2011-2										0%	82%	17
2011-3										0%	90%	20
2012-1										0%	100%	15
2012-2										0%	100%	6
2012-3										0%	80%	5
2013-1										0%	81%	16
2013-2										0%	81%	16
2013-3										0%	95%	43
2014-1										0%	94%	33
2014-2										0%	90%	50
2014-3							0%	0%	1	0%	77%	57
2015-1							0%	40%	5	0%	68%	60
2015-2							0%	33%	6	0%	72%	47
2015-3										0%	60%	60
2016-1										0%	67%	60
2016-2							0%	0%	2	0%	72%	68
2016-3							0%	50%	2	0%	76%	80
2017-1							0%	100%	3	0%	85%	59
2017-2							0%	0%	1	0%	74%	88
2017-3							0%	55%	11	0%	66%	121
2018-1							0%	67%	6	0%	75%	109
2018-2							0%	33%	3	1%	73%	143
2018-3	0%	0%	1				0%	100%	5	3%	67%	190
2019-1										4%	71%	76
2019-2							0%	80%	5	6%	65%	110
2019-3							0%	83%	6	10%	55%	408
2020-1							0%	86%	7	28%	28%	250
2020-2				100%	0%	1	33%	33%	3	42%	13%	290
2020-3	0%	0%	1				0%	0%	3	55%	4%	451
2021-1				100%	0%	1	25%	0%	4	62%	1%	479
2021-2				40%	60%	5	0%	0%	1	68%	1%	573
2021-3				55%	0%	11	67%	0%	3	80%	0%	650
2022-1				64%	0%	14				93%	0%	665
2022-2	0%	0%	154	100%	0%	6				72%	0%	545
Grand Total	0%	0%	156	66%	8%	38	5%	52%	77	46%	26%	5,860

<u>Comparisons</u>
IPEDS completer demographics (all programs). All comparison institutions offering Undergraduate degrees.





Sources
Internal
Dashboard

Comparison Dashboard

Narrative

The BSN persistence rate is almost entirely made up of active learners since this metric is measured by starting cohort. It is hard to make any definitive judgements currently, but considering the growth of the program, the Persistence Rate seems to be favorable. As part of ongoing operations, data is reviewed weekly and determines plans for support of learners and courses. As of January 26, 2022, the majority of bachelor's degree seeking learners in the College's Bachelor of Science in Nursing (BSN) Program are progressing toward graduating within 150% of the total program length at benchmark. MSN ED program commenced in

	Spring 2020 and the PN program commenced in Spring 2021; therefore, data is limited for these programs. However, the MSN program has now graduated two learners. Demographics for completed learners remain majority female; however, racial demographics are trending down from majority white and becoming more diverse as the College expands outside of the intermountain rural west. Additionally, Nightingale College's graduate population remains more diverse than that of comparable institutions while keeping similar proportions of male and female graduates.
Tactical	Tactic
Code	
	Tactics connected to persistence closely tied to retention and graduation rates listed in frames
	1.1.1, and 1.1.3.
NWCCU	NWCCU Standard Description
Standard	
1.D.2	Consistent with its mission and in the context of and in comparison with regional and national
	peer institutions, the institution establishes and shares widely a set of indicators for student
	achievement including, but not limited to, persistence, completion, retention, and
	postgraduation success. Such indicators of student achievement should be disaggregated by
	race, ethnicity, age, gender, socioeconomic status, first generation college student, and any
	other institutionally meaningful categories that may help promote student achievement and
	close barriers to academic excellence and success (equity gaps).

1.1.3 Learner Retention

Ownership	Last Update
Institutional	May 2022
Analytics and	
Effectiveness	
Benchmark(s)	Statistics
A.D.N 80%	
BSN- 80%	
RN to BSN – 80%	
MSN - 80%	

=			F-011		115.5		B	
2011 2	0/	ADN	BSN	MSN	NDS	PN	RNBSN	Grand T
2011-2	%	86.7%						86.7%
	n	13						13
2011 2	N	15						15
2011-3	%	76.7%						76.7%
	n	23						23
2012-1	N %	30 77.4%						77.4%
2012-1								24
	n N	24 31						31
2012-2	%	69.4%						69.4%
2012-2	n	25						25
	N	36						36
2012-3	%	80.0%						80.0%
2012-3		16						16
	n N	20						20
2013-1	%	87.0%						87.0%
2013-1	n	20						20
	N	23						23
2013-2	%	93.8%						93.8%
2013 2	n	30						30
	N	32						32
2013-3	%	96.8%						96.8%
	n	61						61
	N	63						63
2014-1	%	94.1%						94.1%
	n	64						64
	N	68						68
2014-2	%	95.1%						95.1%
	n	98						98
	N	103						103
2014-3	%	92.8%					0.0%	92.0%
	n	103					0	103
	N	111					1	112
2015-1	%	89.7%					60.0%	88.5%
	n	113					3	116
	N	126					5	131
2015-2	%	91.4%					77.8%	90.5%
	n	117					7	124
	N	128					9	137
2015-3	%	89.1%					40.0%	87.5%
	n	131					2	133
	N	147					5	152
2016-1	%	82.0%						82.0%
	n	137						137
	N	167						167
2016-2	%	87.9%					33.3%	86.9%
	n	145					1	146
0515 =	N	165					3	168
2016-3	%	90.6%					75.0%	90.3%
	n	174					3	177
_	N	192					4	196

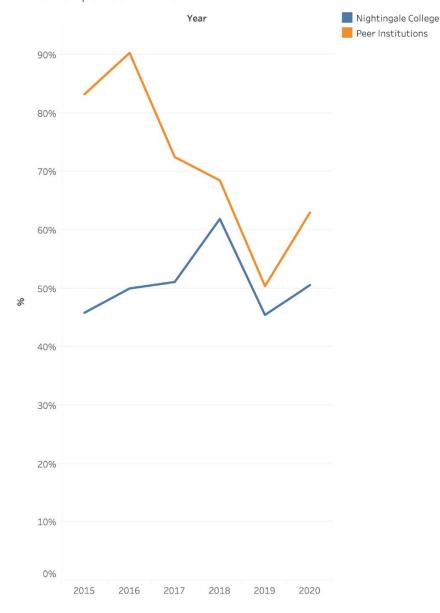
2017-1	%	92.7%					80.0%	92.39
	n	177					4	18
	N	191					5	19
2017-2	%	91.1%					100.0%	91.29
2017-2	n	194					4	19
	N	213					4	21
2017-3	%	85.0%					80.0%	84.79
2017-3	n	204					12	21
	N	240					15	25
2018-1	%	89.1%	66.7%				71.4%	87.89
2010 1	n	230	4				10	24
	N	258	6				14	27
2018-2	%	90.8%	79.2%				85.7%	89.79
2010-2		275	19				12	30
	n N	303	24				14	34
2010.2	%				0.0%			
2018-3		93.5%	87.0%				90.9%	91.19
	n	244	114		0		10	36
2010.1	N	261	131		1		11	40
2019-1	%	90.3%	87.6%				77.8%	88.99
	n	196	134				7	33
	N	217	153				9	37
2019-2	%	95.8%	87.8%				100.0%	91.69
	n	159	180				9	34
	N	166	205				9	38
2019-3	%	88.2%	92.1%				80.0%	91.19
	n	134	514				8	65
	N	152	558				10	72
2020-1	%	93.1%	87.6%	100.0%			76.9%	88.19
	n	95	662	1			10	76
	N	102	756	1			13	87
2020-2	%	91.2%	87.2%	100.0%			81.8%	87.39
	n	31	820	2			9	86
	Ν	34	940	2			11	98
2020-3	%	53.8%	91.5%	100.0%	0.0%		90.0%	91.09
	n	7	1,131	2	0		9	1,14
	N	13	1,236	2	1		10	1,26
2021-1	%		87.0%	100.0%			54.5%	86.89
	n		1,351	2			6	1,35
	N		1,553	2			11	1,56
2021-2	%		87.2%	100.0%		100.0%	50.0%	87.19
	n		1,598	2		4	2	1,60
	N		1,833	2		4	4	1,84
2021-3	%		88.4%	100.0%		76.9%	100.0%	88.39
	n		1,893	1		10	5	1,90
	N		2,142	1		13	5	2,16
2022-1	%		88.9%	100.0%		72.7%	80.0%	88.89
	n		2,202	2		16	4	2,22
	N		2,476	2		22	5	2,50
Grand Total	%	89.8%	88.4%	100.0%	0.0%	76.9%	77.4%	88.69
Granu i Utal		3,240	10,622	12	0.0%	30	137	14,04
	n							
	N	3,607	12,013	12	2	39	177	15,85

		ADN	BSN	MSN	NDS	PN	RNBSN	Grand
								Total
2022-1	%		91.5%	100%		76%	80%	91.3%
	n		2344	2		19	4	2369
	N		2563	2		25	5	2595

Comparisons

IPEDS first-time, full-time Fall to Fall Retention (all programs). All comparison institutions offering Undergraduate degrees.

1.1.3 Comparison Chart



Sources

Internal Dashboard

Comparison
Dashboard

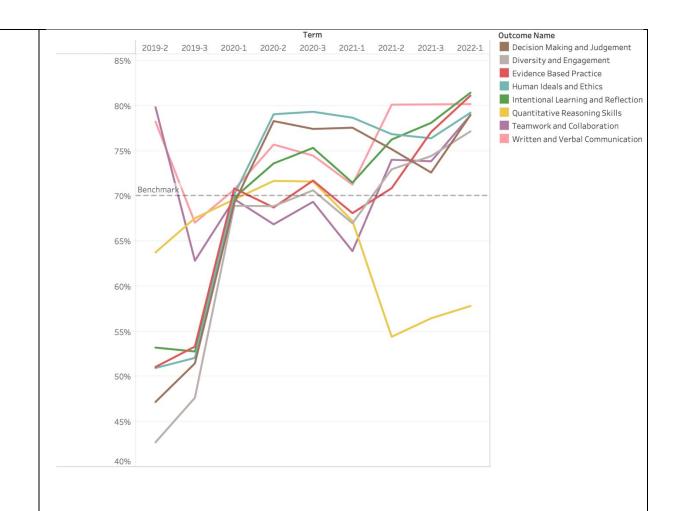
Narrative

Table one breaks down the percentages of retention for learners over each semester by program. The benchmark for retention for all programs is set by this internal metric. BSN retention has remained consistently above benchmark for retention, although a trend was observed in that fall retention numbers typically fare better than the other semesters. Work is ongoing to incorporate the fall's success across the other

	semesters. IPEDS data for figure three is first-time, full-time by academic year, fall through fall, and thus appears different from figure one. It is important to realize that retention rate is an optional reporting metric for IPEDS and is commonly left unreported.
Tactical Code	Tactic
	Driving learner satisfaction results through retention efforts and learner support
	models is outlined in frame 1.1.6.
NWCCU Standard	NWCCU Standard Description
1.D.2	Consistent with its mission and in the context of and in comparison with regional and
	national peer institutions, the institution establishes and shares widely a set of
	indicators for student achievement including, but not limited to, persistence,
	completion, retention, and postgraduation success. Such indicators of student
	achievement should be disaggregated by race, ethnicity, age, gender, socioeconomic
	status, first generation college student, and any other institutionally meaningful
	categories that may help promote student achievement and close barriers to academic
	excellence and success (equity gaps).

1.1.4 Learner General Education Programmatic Outcomes

Ownership	Last Update
Institutional	May 2022
Analytics and	
Effectiveness,	
GE	
Benchmark(s	Statistics
)	
70% in all 8	
competency	
frames.	



Sources

Narrative

Internal
Dashboard

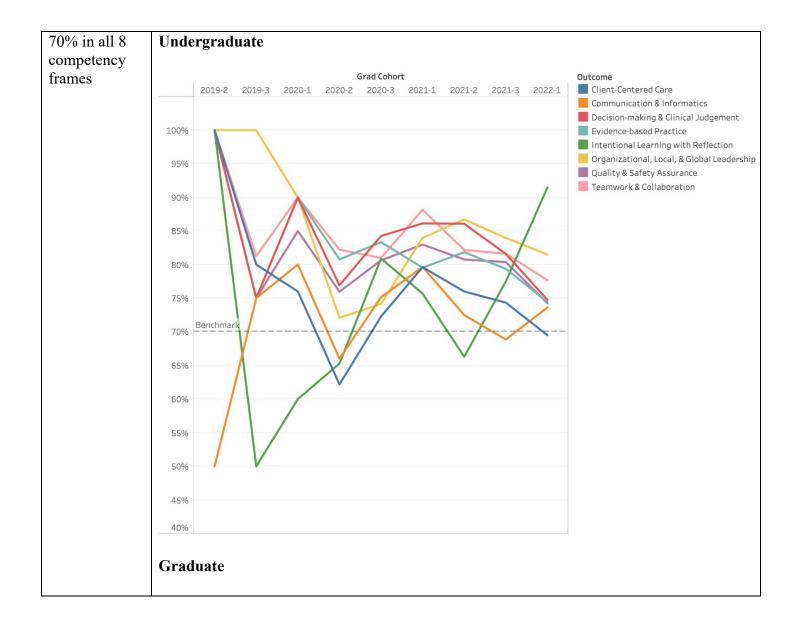
After curriculum review and revision prior to Summer 2020 term, new data points were identified to reflect measurement of the GE programmatic outcomes more accurately. This data will drive curriculum revisions as needed. Programmatic Outcome measurement will be reviewed and refined as curriculum evolves in effort to keep the metrics current.

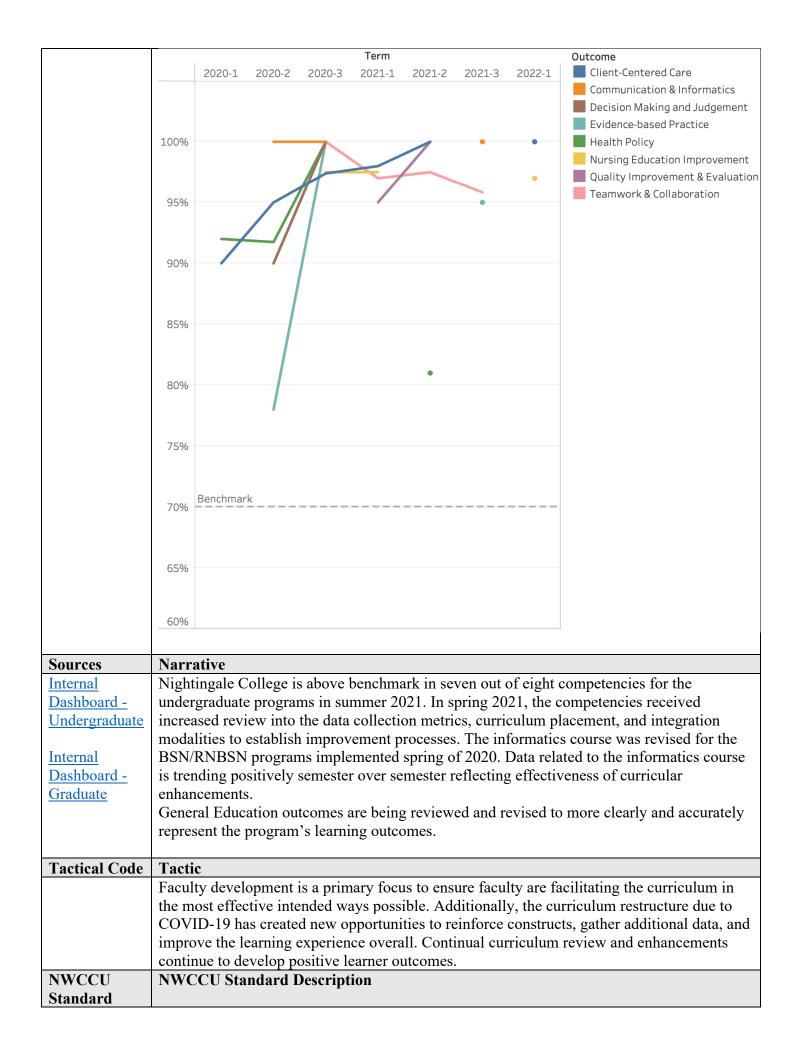
Within the Summer 2020 semester the items tracked were significantly revamped to be more detailed and specific within the courses. The summer term data represents focused measurement of outcomes. Within each course, each week's coursework was examined for curriculum scaffold to the course outcome, and subsequently, the programmatic outcome. When three unique data points are found to measure a GEPO, these become the n for this report. There is no assignment used to measure multiple GEPOs in one course, keeping the data clean for evaluation. For example, in ENG120 there are three data points measured for GEPO1, three separate data points for GEPO2, three unique data points in GEPO3, in GEPO4, GEPO6, and GEPO7 etc. for a total of 18 total data points found in ENG120 alone. GEPO5 and GEPO8 did not have adequate representation to be sufficiently measured in ENG120. After reviewing each course for scaffolding to measure GEPO data, a fuller picture is then taken of the measurement to ensure all 8 GEPOs are evaluated in each program offered, and at each course-level. In Summer 2020, there were a total of 276 unique data points used to measure GEPO proficiency, making the n much higher than in prior terms. These metric shifts reflect multiple touch points within each course and ensure that

specific items on the exams are aligned to the construct, not total data from the measurement point. In an effort to align GE Outcomes with accreditation standards, the GE team (curriculum and management) has reviewed data to suggest GE-PO8 may not accurately reflect the curriculum focus. As such, a change in GE-PO8 has been implemented, effective the Fall 2020 term. In review of the Spring 2021 data, 4 BSN outcomes had met benchmark and 4 had not, while 6 RNBSN outcomes had met benchmark and 2 had not. The low outcomes are likely due to adjustments with the implementation of the GE-PO8. As a measure of due diligence, an Ad Hoc Committee has been formed to review all GE curriculum, data points, and processes, to ensure the rigor and accuracy of these measurements. The College is continuously engaged in curriculum review, analysis of the data points, and ensuring the metrics reflect the outcomes in the courses. As a result, we have identified a need to provide learners with an opportunity to develop basic Math and English skills and will launch non-credit bearing courses (Math90 and English90) in Summer 22. Review of the Fall 2021 semester traces the sudden change in Quantitative Reasoning Skills back to the decision to discontinue the acceptance of StraighterLine credits, which allowed learners to CLEP out of Nightingale's general education mathematics courses. The result of the decision set a higher standard for quantitative skills, which exposed deficiencies in competency. The mathematics and quantitative skills-based courses are scheduled for redevelopment to ensure that learners are receiving the foundation necessary for success throughout the length of the program. **Tactical Code Tactic** Implemented a thorough review process for curriculum, data points, and measurement **NWCCU Standard Description** NWCCU Standard 1.C.6 Consistent with its mission, the institution establishes and assesses, across all associate and bachelor level programs or within a General Education curriculum, institutional learning outcomes and/or core competencies. Examples of such learning outcomes and competencies include, but are not limited to, effective communication skills, global awareness, cultural sensitivity, scientific and quantitative reasoning, critical analysis and logical thinking, problem solving, and/or information literacy.

1.1.5 Learner Nursing Programmatic Outcomes

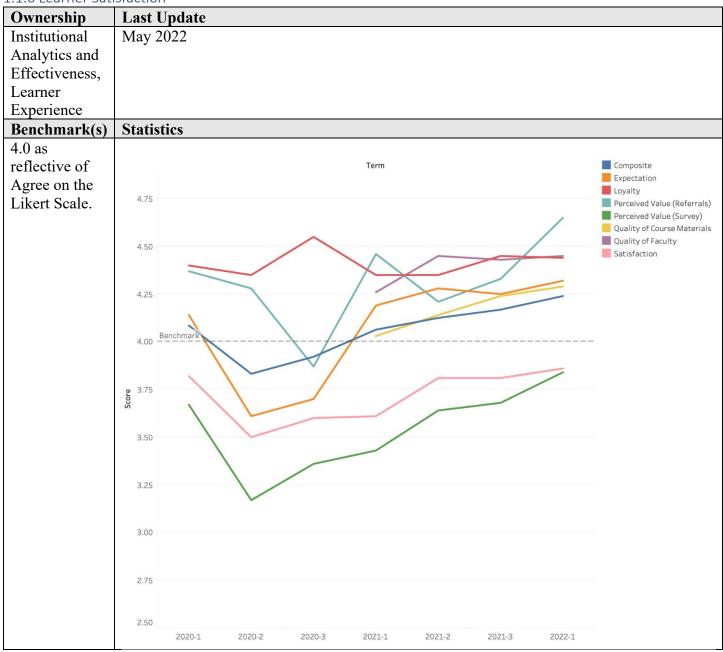
Ownership	Last Update
Institutional	May 2022
Analytics and	
Effectiveness,	
NES	
Benchmark(s	Statistics
)	





1.C.5	The institution engages in an effective system of assessment to evaluate the quality of
	learning in its programs. The institution recognizes the central role of faculty to establish
	curricula, assess student learning, and improve instructional programs.

1.1.6 Learner Satisfaction



				Term			-
	2020-1	2020-2	2020-3	2021-1	2021-2	2021-3	2022-1
Composite	4.09	3.83	3.92	4.06	4.13	4.17	4.24
Expectation	4.14	3.61	3.70	4.19	4.28	4.25	4.32
Loyalty	4.40	4.35	4.55	4.35	4.35	4.45	4.44
Perceived Value (Referrals)	4.37	4.28	3.87	4.46	4.21	4.33	4.65
Perceived Value (Survey)	3.67	3.17	3.36	3.43	3.64	3.68	3.84
Quality of Course Materials				4.03	4.14	4.24	4.29
Quality of Faculty				4.26	4.45	4.43	4.45
Satisfaction	3.82	3.50	3.60	3.61	3.81	3.81	3.86

Sources

Narrative

Internal Dashboard

As learner satisfaction has been trending near goal over the past couple of semesters, increased efforts have been put in place to improve systems, processes, and expressed painpoints for learners. Ongoing issues relating to the COVID-19 pandemic resulted in a dip of the learner satisfaction score for most of 2020. Coordination of efforts across the functions, enhanced support services, and increased communication have promoted the support of learners through the challenging current environment. Academic Faculty Managers were created to expand the time and administrative support potential in coordination with other support structures, such as Learner Support Services (LSS) Counselors. Communicating the processes and increasing the transparency of these processes with learners are providing increased pathways to resolving concerns, answering questions, and communicating needs. Further, new College Navigator roles were created within the college to provide immediate support and hand holding resolution of issues and concerns across multiple functions. This will increase the immediate contact and communication metrics with learners to ensure they feel engaged and supported with issues arise. In an effort to support learners in understanding the expectations and adhering to the required elements of their programs, increased communication, follow up, and documentation are implemented with a new role for coordinating learner communication, and establishing feedback loops and coordinated support with cross functional management.

With the combined opening of some in person experiential learning and the development of VCBC's, coupled with these systemic and organizational enhancements, learner satisfaction has successfully rebounded from the 2020 dip. The new, more robust, Learner Satisfaction model began implementation in Spring 2021 and has been used to recalculate scores for the 2020 calendar year. This model should be less affected by extraneous circumstances in addition to being a more holistic measurement.

Throughout the 2020/2021 academic year and into the

Tactical Code

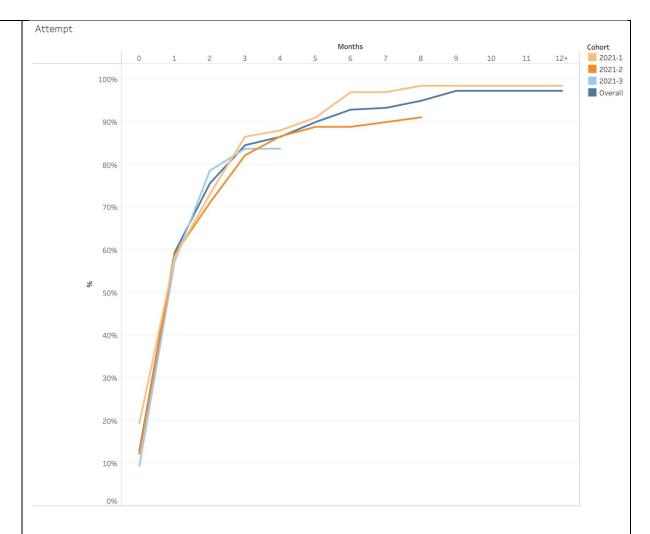
Tactic

The expansion of learner support services, tutoring services, and streamlining communication channels. Learner Satisfaction is driven through all functions of the College and each function has additional metrics to improve individual functional satisfaction scores. Individualized NCLEX support contracts to ensure preparation (Spring 2020), Evaluator roles for ensuring consistency (Fall 2020).

NWCCU	NWCCU Standard Description
Standard	
1.C.5	The institution engages in an effective system of assessment to evaluate the quality of
	learning in its programs. The institution recognizes the central role of faculty to establish
	curricula, assess student learning, and improve instructional programs.

1.2.1 Alumni Licensure Overall





BSN NCLEX 3-year Overall Licensure Rate (as defined by CCNE)

3 Year Rolling Average					
BSN	BSN Pass Rate		PassFirst n	PassRepeat n	
2019-2021	84.04%	213	130	49	
2020-2022	77.85%	325	192	61	

Simple Pass Rates (x Calendar Year)

	(
BSN	%	Total Attempt	Pass First	Pass Repeat	Fail
2019	100.00%	1	1	0	0
2020	100.00%	27	21	6	0
2021	81.62%	185	108	43	34
2022	66.37%	113	63	12	38

					Quarters	to Pass		
Year	Quarter	Total Attempted	0	1	2	3	4	5
2019	Q4	1	100.00%					
2020	Q1	2	2 100.00%					
	Q3	7	5 71.43%	1 85.71%				
	Q4	18	14 77.78%	2 88.89%		1 94.44%		100.00%
2021	Q1	42	25 59.52%	6 73.81%	5 85.71%	2 90.48%		
	Q2	37	24 64.86%	5 78.38%	1 81.08%			
	Q3	38	24 63.16%	5 76.32%	2 81.58%			
	Q4	69	42 60.87%	6 69.57%				
2022	Q1	94	57 60.64%					

Amortization x Calendar Year													
Year	Total Attempts	Jan%	Feb%	Mar%	Apr%	May%	June%	July%	Aug%	Sep%	Oct%	Nov%	Dec%
2020	27	0%	7%	7%	7%	7%	7%	11%	15%	33%	74%	85%	100%
2021	177	4%	14%	21%	24%	27%	38%	46%	49%	56%	75%	80%	85%
2022	78	13%	65%	86%	94%	95%	95%						

Sources

Internal
Dashboard Time to
Licensure

Internal
Dashboard Time to
Attempt

Internal
Dashboard Overall Pass
Rate

Narrative

To align with comparable institutions and accrediting bodies, Nightingale College has established a benchmark for overall NCLEX pass rates. This number represents the number of BSN pre-licensure learners who pass the NCLEX over the total number of learners.

Nightingale College has also begun to track the time to attempt the NCLEX after graduation, as evidence suggests that learners who test sooner test higher than those that put off testing. Although this has been trending upward, summer 2021 has shown a reduction in early testing. This is partly due to state and regulatory delays, temporary licensure provided for COVID-19 staffing needs, and delays in testing site availability related to ongoing COVID-19 state based closures.

The overall 3-year licensure rate metric as defined by CCNE, the programmatic accreditor, remains the structured licensure metric focused on by the College. Extenuating circumstances have impacted this metric. California learners were impacted by BON delays to testing authorization and several learners took advantage of the temporary licensure due to COVID. Both variables pushed learners' first time attempts to occur in the last quarter of 2021, which resulted in 22 failures in the quarter. The timing of the exam attempts amortizes over the course of the year to successful licensure, but for this large sample set in the end of 2021, there has not been the requisite time in 2022 to remediate and support overall licensure given the dates of testing. The learners testing in 2021 is six times larger than the previous two testing years combined, leading to an overall skew in the impact of fails, proportional to the overall population. In essence, program growth skewed the average and there has not been an opportunity to remediate those learners to passing results. With the coming year, there is the anticipation of working with identified learners to lead

	them to success and continue to scaffold learner overall licensure success with the growing population. Successful remediation to accomplish benchmark standards is typically seen within two quarters after initial testing.
Tactical Code	Tactic
	Using NURSYS and state boards of nursing, the NCLEX Coordinator will track progression of prior year's graduating classes and provide feedback to NCLEX coaches to provide additional support. Learners will be made aware of resources available through NCLEX coaches throughout their tenure, with emphasis brought just prior to completion.
NWCCU	NWCCU Standard Description
Standard	
1.C.1	The institution offers programs with appropriate content and rigor that are consistent with its mission, culminates in achievement of clearly identified student learning outcomes that lead to collegiate-level degrees, certificates, or credentials and includes designators consistent with program content in recognized fields of study.

1.2.2 Alumni Additional Certifications Ownership Last Update

Ownership	Last Update					
Nightingale Network	September	2021; Next upo	date June 2022	,		
Benchmark(s)	Statistics	Statistics				
Benchmark: Response to		Total			Total	Response
alumni survey at 10%.		Alumni		Total	Licensed in	Rate
		Population	Total	Licensed in	Two or	
			Survey	at Least	More	
	Year		Responses	One State	States	
	2020	910	36	36	10	4%
	2021	277	27	27	12	10%
	No addition	nal certification	s, only additio	nal state licen	sures are repo	rted.
Sources	Narrative					
Survey		College seeks				
	_	t may be neede		-		-
	•	was initially w	-	•		
	_	as 10%. As this		<u> </u>		
		pulation from	-	-	-	
		ically not had a				-
	_	ish to increase		nt and positive	relationship.	The next
	survey will be deployed in June 2022.					
Tactical Code	Tactic The survey will be deployed in June of each year to graduates from the prior					
						-
	-	ives to drive gr			•	
		tactical planni	_	_	•	
	•	r graduation ra	•		•	-
	_	thin their time		increase their	positive recep	otion toward
	response is	also an ongoin	g tactic.			
NWCCU Standard		standard Desc				
1.D.2		with its mission			-	
	regional an	d national peer	institutions, th	ne institution e	stablishes and	l shares

widely a set of indicators for student achievement including, but not limited to,
persistence, completion, retention, and postgraduation success. Such indicators
of student achievement should be disaggregated by race, ethnicity, age, gender,
socioeconomic status, first generation college student, and any other
institutionally meaningful categories that may help promote student
achievement and close barriers to academic excellence and success (equity
gaps).

1.3.1 Collaborator Tuition Reimbursement Programs Participation

Ownership	Last Update					
Collaborator Experience	January 2022					
Benchmark(s)	Statistics					
TBD based on historical						
data, but the benchmark is	Year	2017	2018	2019	2020	2021
not to be set until after we revisit the policy for	# of Utilization	5	4	6	14	11
Tactical Planning in 2021.	# Eligible	25	39	46	61	60
	Total Utilization	20.00%	10.26%	13.04%	22.95%	18.33%
Sources HRIS	Narrative The College pr					
Accounting Tactical Code	offering a tuitic employed by the contributions to completions por employment. All collaborators eligibility base used the tuition collaborators we for the benefit not currently he collaborators for end of semeste. With the implementanced. Recommend contribution of the collaborators of the collabora	ne College for a faculty, stars of the relative of the relative of the relative of faculty of fac	or more than of the first and adminustration of the first and achievement renure. The first benefit has the been eligible must have more than the degree. Sate year of report of the new HRI and 1.3.2 The flect a high inbursement process.	ents were evaluated total number as been divide ble to receive naintained emple pool was bring. 2020 of a software, the foreflect as a ser number of policy to inclu-	diding financials to additional chievement decline to a distributed in relative of collaborated by the total the benefit. To ployment for as based on all data is accurate these metrics where the arow in the above the collaboration of the arow in the above the row in the above the row in the above the collaboration of the arow in the above the collaboration of the arow in the above the collaboration of the collaboration and the collaboration of th	al degree uring ionship to tors who I number of To be eligible one year and I active the up to the will be pove table.

	Determine baseline data for participation and work to internally promote the program more aggressively. Revisiting the policy itself during tactical planning for 2021, to determine increased participation potential. Also the process for tracking and disbursements.
NWCCU Standard	NWCCU Standard Description
2.F.2	The institution provides faculty, staff, and administrators with appropriate
	opportunities and support for professional growth and development.

1.3.2 Collaborator Degree Completion Post-Hire

Ownership	Last Update			
Collaborator Experience	January 2022			
Benchmark(s)	Statistics			
TBD based on historical	Year	2020	2021	
data tables.	# of Completion	# of Completion 13 17		
	# Eligible	61	60	
	Total Utilization	21.31%	28.33%	
Sources	Narrative			
Collaborator Files	The number of collaborators who have obtained additional degrees after joining			
	the College is a new metric.			
Tactical Code	Tactic			
	To drive further degree completion among collaborators.			
NWCCU Standard	NWCCU Standard Description			
2.F.2	The institution provides	faculty, staf	f, and admin	istrators with appropriate
	opportunities and suppo	ort for profes	sional growtl	n and development.

2. Personal Growth

2.3.1 Collaborator Elevation Survey

Ownership	Last Update		
Collaborator Experience	October 2, 2020. On hold for 2021.		
Benchmark(s)	Statistics		
Pushing for an overall benchmark of 4 in 2021 in all Elevational concepts.	Collaborator Elevation 4.50 4.00 3.50 2.50 2.00 1.50 1.00 0.50 0.00 Agriculture of the state o		
Sources	Narrative		
Survey	Each year in September the College will request collaborator participation in an annual self-evaluation survey asking them to rate themselves on the elevational concepts the College drives through its frameworks and culture. Total participation in the 2020 Collaborator Elevation Survey was 89.04%. The most significant increase was in the understanding and utilization of Johari Window. The average number one year ago (2019) was 2.46 which increased by 1.27 points bringing it to an average of 3.73 in 2020. The overall elevation reflected as an average of 3.08 in 2019. This increased by .68 raising the average to 3.76 in 2020. This survey is currently being reconsidered, and is on hold for 2021.		
Tactical Code	Tactic		
NIWCCU CA.	Ensure we provide resources necessary for collaborators to continue their personal elevation. Focused on forgiveness, trust, transparency and inclusivity as items to focus on developing with Collaborators with the 2021 tactical.		
NWCCU Standard	NWCCU Standard Description		
2.F.2	The institution provides faculty, staff, and administrators with appropriate opportunities and support for professional growth and development.		

Ownership	Last Update					
Collaborator Experience	May 2022					
Benchmark(s)	Statistics					
Results from the new plan will be added at the end of			ometric Screen ated annually in Feb			
the year. Engagement will be the focus of 2022.	Aggregated health					
	OMH Participation 2021					
			(Updated quarterly)			
		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	
	Hit Points	62	69	42	51	
	No Points	96	93	55	86	
	Partial Points	35	39	24	52	
	Total Enrolled	193	201	121	189	
	Virgin Pulse Participation 2022 (Updated quarterly)					
		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	
	Hit Points	121	0	0	(
	No Points	66	0	0	(
				0	(
	Partial Points	63	0	U		

Virgin Pulse Participation 2022						
(Updated quarterly)						
	1st Qtr 2nd Qtr 3rd Qtr 4th Qtr					
Hit Points	121	0	0	0		
No Points	66	0	0	0		
Partial Points	63	0	0	0		
Total Enrolled	250	0	0	0		

Sources	Narrative
·	

Virgin Pulse/ Own My Health	As of February 1, 2022 we will switch to a new program with Virgin Pulse, this plan is designed to engage a higher number of collaborators. The feedback from collaborators so far is that the program is more wholistic and engaging. Our new Wellness Manager is planning a variety of 'Lunch and Learn' sessions around a variety of topics focusing on physical and mental wellbeing. The new platform has compelling social function that encourages collaborators to interact and keep each other engaged.
Tactical Code	Tactic
3.2.3	Pilot a comprehensive Wellness initiative.
3.2.6	Perform quarterly assessment of the wellness initiatives programs.
	Redesigned challenges and points awarded, as well as further premium
	incentives based on initial results. Focus on making the challenges more
	rigorous
NWCCU Standard	NWCCU Standard Description
2.F.2	The institution provides faculty, staff, and administrators with appropriate
	opportunities and support for professional growth and development.

2.1.1 Learner Survey of Health

Ownership	Last Update
Learner Support Services	May 2022
Benchmark(s)	Statistics
Benchmark: 50% of	Total participating in New Learner Orientation: 1343
learners expressing	Total completing Survey: 1343
interest in each area of	58% reported no interest in participating in activities.
interest will participate in	56% interested in physical health/exercise
activities and events.	36% interested in meditation/mindfulness
	30% interested in financial literacy/debt management
	These data provide a foundation for developing learner activities and events.
Sources	Narrative
Survey	During 2021/2022 academic year, in an effort to streamline services and put ownership for efforts in the correct functions, Learner, Career, and Alumni Services (LCAS) and Learner Advising and Life Resources (LALR) were restructured and the function of Learner Support Services was created. The
	function consists of Counselors, Navigators (front-line learner support) and a
	Career Placement Coordinator.
	Using data collected on prior surveys a Learner Success Series (LSS) will be
	deployed beginning in May 2022. Similar to a freshman orientation seminar, the
	LSS will focus on the 8 Dimensions of Wellness (physical, occupational,
	emotional, social, spiritual, intellectual, financial, and environmental), teaching
	learners to identify needs within themselves and focus energy on becoming

	holistically well. The curriculum will be developed by the Curriculum team and will be facilitated by Learner Support Services Counselors (Counselors). The Learner Success Series is launched and being evaluated each week. A preand post-survey will be written to build benchmarks and determine effectiveness and further develop the program.
Tactical Code	Tactic
	A survey to collect information on learners' holistic health has been dispatched. This will be updated as responses come in. Follow-up surveys on the dimensions of health and Evolvitude will be dispatched at Future of Nursing and with the graduation survey. Programming will be developed in response to learner requests beginning 2021. Beginning in May 2021, LSS webinars were established to engage learners in these topics, beginning with virtual yoga. Options for other webinars are in development. The LSS webinars have been very successful with topics including study skills, testing anxiety, professionalism, learner engagement, compassion and civility, and other topics around the 8 Dimensions of Wellness.
NWCCU Standard	NWCCU Standard Description
1.B.1	The institution demonstrates a continuous process to assess institutional effectiveness, including student learning and achievement and support services. The institution uses an ongoing and systematic evaluation and planning process to inform and refine its effectiveness, assign resources, and improve student learning and achievement.

2.2.1 Alumni Survey of Health

Ownership	Last Update					
Nightingale	January 2022 – no updates until Fall 2022. This criterion will move to Nightingale Network					
Network						
Benchmark(s	Statistics					
)						
Benchmark:			Total			
Participation			Alumni			
in events			Population	Total Survey		
developed in	Ye	ear	Surveyed	Responses		
response to	2010	-2020	910	36		
survey 10%.	2021	277	27			
			•	•		

<u></u>					
Fitness challenges	8	14			
Mental health seminars	13	12			
Nutrition information	11	10			
Service-learning opportunities	5	8			
Meditation/Mindfulness	8				
Understanding benefits and re	5	6			
Negotiating salary	8	4			
Financial literacy	6	2			
Student loan repayment	14	0			
Narrative					
emotional, and financial hear related topic. The next surve	alth. This init ey will seek t	tial survey was to determine interest in health- to determine alumni perception of their own healthy			
	The state of the s				
A survey to collect information on learners' holistic health and interest in interacting with Nightingale to achieve overall health has been dispatched. This will be updated as responses come in. Using these data points, the College will create events and activities to address these areas of interest and measure alumni participation phasing in over 2021. The College will continue to establish and re-establish relationships with alumni in an effort to engage in activities that support overall health. Using the data collected we will work to build programming and to develop more constant communication and better engagement with alumni.					
NWCCU Standard Descri	ption				
The institution demonstrates a continuous process to assess institutional effectiveness, including student learning and achievement and support services. The institution uses an ongoing and systematic evaluation and planning process to inform and refine its effectiveness, assign resources, and improve student learning and achievement.					
	Mental health seminars Nutrition information Service-learning opportunities Meditation/Mindfulness Understanding benefits and re Negotiating salary Financial literacy Student loan repayment Narrative Nightingale College has estatemotional, and financial hear related topic. The next surve behaviors and engagement vibelaviors and	Mental health seminars Nutrition information Service-learning opportunities Meditation/Mindfulness Meditation/Mindfulne			

3. Professional Development

3.1.1 Learner Nursing Associations Memberships

Ownership	Last Update
NES and Curriculum	January 2022

Benchmark(s)	Statistics				
Benchmark: 30% Total participating in New Learner Orientation: 1343					
participation in	N=1343 or 933 excluding August 2021				
professional clubs and					
organizations.	27 learners (2%) are currently engaged with professional associations.				
	However, 442 learners (33%) expressed interest in participation.				
	Learners are currently engaged with the following organizations:				
	ANA American Nursing Association				
	ICEA				
	PTK Phi Theta Kappa				
	NSNA National Student Nursing Association				
	NLN National League of Nursing				
	ISTT Sigma Theta Tau				
	Health Occupations Student Association (HOSA)				
	Association of Surgical Technologists (AST)				
	AAPC				
	IAN – International Association of Nursing				
	ACS				
	NREMT				
	January 2022				
	During 2021/2022 academic year, in an effort to streamline services and put				
	ownership for efforts in the correct functions, Learner, Career, and Alumni				
	Services (LCAS) and Learner Advising and Life Resources (LALR) were				
	rearranged and the function of Learner Support Services was created. The				
	function consists of Counselors, Navigators (front-line learner support) and a				
	Career Placement Coordinator.				
	Using data collected on prior surveys a Learner Success Series (LSS) will be				
	deployed beginning in May 2022. Similar to a freshman orientation seminar, the				
	LSS will focus on the 8 Dimensions of Wellness (physical, occupational,				
	emotional, social, spiritual, intellectual, financial, and environmental), teaching				
	learners to identify needs within themselves and focus energy on becoming				
	holistically well. The curriculum will be developed by the Curriculum team and				
	will be facilitated by Dearner Support Services Counsciors (Counsciors).				
	This survey will be rewritten to build on current benchmarks with pre- and post-				
	· · · · · · · · · · · · · · · · · · ·				
	program de retopment.				
Sources	Narrative				
Survey	Nightingale College cares about the needs and expectations of learners. To this				
- 	end, learners will be asked what credentials/certifications they currently hold				
	and what they believe they will need to be successful as a nurse. These data are				
	skewed and reflect only learners starting in January and May due to a change in				
	structure and survey of New Learner Orientation/New Learner Welcome Forum.				
	will be facilitated by Learner Support Services Counselors (Counselors). This survey will be rewritten to build on current benchmarks with pre- and present the success Series measures to determine effectiveness and further drive program development. Narrative Nightingale College cares about the needs and expectations of learners. To the end, learners will be asked what credentials/certifications they currently hold and what they believe they will need to be successful as a nurse. These data skewed and reflect only learners starting in January and May due to a change.				

Tactical Code	Tactic						
	Survey will be dispatched during August 2020 New Learner Orientation to establish a baseline and interest level in earning credentials and certifications beyond the degrees and nursing licenses that are currently part of the Nightingale curriculum. After a year of evaluation, strategies will be developed to include or not include additional certifications beyond current offerings. Information on professional organizations will be included in 205 and 395, with a follow-up survey to be dispatched in 395 just prior to graduation. Survey was deployed in August and January New Learner Orientation. This documented is updated to report the most current class.						
	With this information, we will reach out to learner clubs and organizations to develop additional relationships.						
	Within the 2020/2021 we have applied for chapters with Sigma Theta Tau and National Student Nurses Association. Both chapters are up and running, with induction for STT to occur in fall 2021.						
NWCCU Standard	NWCCU Standard Description						
1.D.2	Consistent with its mission and in the context of and in comparison with regional and national peer institutions, the institution establishes and shares widely a set of indicators for student achievement including, but not limited to, persistence, completion, retention, and postgraduation success. Such indicators of student achievement should be disaggregated by race, ethnicity, age, gender, socioeconomic status, first generation college student, and any other institutionally meaningful categories that may help promote student achievement and close barriers to academic excellence and success (equity gaps).						

3.2.1 Alumni Cohort Default Rate

Ownership	Last Update							
Financial Aid Auditor	5/13/2022, Final CDR September 2022							
Benchmark(s)	Statistics							
Below 10% per annum								
					Year			
		2014	2015	2016	2017	2018	2019	2020
	Cohort Default Rate	7.4	2.1	3.9	4.8	7.6	5.1	1.2*
	*Draft CDR							
Sources	NY 4°							
Audit Reports	Narrative The College engages with a third party to manage minimizing the College's cohort default rate (CDR), who performs targeted outreach efforts to reduce the overall CDR. The College uses Ascendium Education Solutions Administration's product called Cohort Catalyst (CC). Their role is to reach out to all the College graduates and withdrawals using NSLDS reports. Traditionally, CC attempts a contact to grads/withdrawn learners at the time they leave school and before their payments begin. The College monitors the CDR annually, using the data provided to assess those who are listed on the report. Items that are reviewed are withdrawals listed							

	versus the number of grads listed. Historically, most individuals in default on the CDR report are in the withdrawn status. The College data is researched and compared to the CDR report for accuracy. If errors are discovered the appeal process is begun to resolve discrepancies. In accordance with Department of Education (ED). regulations, learners are required to complete exit counseling with Financial Aid prior to completing their degrees. This exercise provides the learner with their personalized total debt owed, the estimated payment amount and loan servicer information. The triggered exit counseling notification that is sent out provides a checklist of items the learner must complete. Previously this was completed with a partner vendor, Piecewise, but is now completed in-house. An assessment of the increase in the CDR percentage has revealed that student body has increased every year resulting in a larger population of graduates and withdrawn learners. Although an increase is reflected in the last three years of CDR reports, The College is well below the proscribed minimum by the ED.			
Tactical Code	Tactic			
	Tactics for the default rate are currently operationalized. Under consistent			
	review.			
NWCCU Standard	NWCCU Standard Description			
2.G.5	Students receiving financial assistance are informed of any repayment			
	obligations. The institution regularly monitors its student loan programs and publicizes the institution's loan default rate on its website.			
	publicizes the institution's total default rate on its website.			

3.2.2 Alumni Upward Career Mobility

Ownership	Last Update						
Nightingale Network and	September 2021Will next be updated in September 2022 in collaboration with						
Learner Support Services	Nightingale Network						
Benchmark(s)	Statistics						
Participation: 10% in	Total Alumni Total survey Total indicating Percentage of						
survey	population	responses	upward mobility	self-report			
Percentage of positive job	910	36	21	58%			
mobility: 50%	277 27 21 77%						
Metrics set based on a			•				
minimum level of							
participation in inaugural							
survey.							
Sources	Narrative						
Survey	Nightingale College has a vested interest in the career mobility of alumni and seeks feedback from prior learners to determine how their education and relationship has impacted their career opportunities. For both 2020 and 2021, the 50% benchmark has been surpassed of positive job mobility in their careers since completing their studies with Nightingale						
Tactical Code	College. Tactic						

	Survey to be dispatched annually to graduates who have graduated within the last calendar year, with the next survey deployed in June 2022. Alumni survey will be updated and revised to further explore reasons for not receiving or seeking promotions.
NWCCU Standard	NWCCU Standard Description
1.D.2	Consistent with its mission and in the context of and in comparison with regional and national peer institutions, the institution establishes and shares widely a set of indicators for student achievement including, but not limited to, persistence, completion, retention, and postgraduation success. Such indicators of student achievement should be disaggregated by race, ethnicity, age, gender, socioeconomic status, first generation college student, and any other institutionally meaningful categories that may help promote student achievement and close barriers to academic excellence and success (equity gaps).

3.2.3 Alumni Professional Associations

Ownership	Last Update							
Nightingale Network	September 2021 – Next update September 2022							
Benchmark(s)	Statistics							
Benchmark: Response to		Total Percentage of						
alumni survey at 10%.	Alumni Respondents							
		Population			Reporting			
				Participating	Participation			
			Total	in	in			
			Survey	Professional	Professional			
	Year		Responses	Associations	Associations			
	2020	910	36	18	50%			
	2021	277	27	9	33%			
Sources	Narrative							
Survey								

	Interest in participating in professional associations for 2020/2021 is 2.85 on a scale of 1-5.
Tactical Code	Tactic
	Nightingale College will increase participation in alumni surveys by establishing relationships with learners prior to the point of completion. Additionally, the College will strive to inform learners and alumni about professional associations and the benefits of participating.
NWCCU Standard	NWCCU Standard Description
1.D.2	Consistent with its mission and in the context of and in comparison with regional and national peer institutions, the institution establishes and shares widely a set of indicators for student achievement including, but not limited to, persistence, completion, retention, and postgraduation success. Such indicators of student achievement should be disaggregated by race, ethnicity, age, gender, socioeconomic status, first generation college student, and any other institutionally meaningful categories that may help promote student achievement and close barriers to academic excellence and success (equity gaps).

3.3.1 Collaborator Professional Development / CEUs / Conference Attendance Ownership Last Undate

Ownership	Last Update						
Collaborator Experience	September, 2021 – Marissa is in the process of tallying the numbers. Going						
_	forward Paycom will make this a lot easier to track and report.						
Benchmark(s)	Statistics						
Benchmarks to be set based		(Collabora	tor CEU	Hours		
on historic data in October		2017	2018	2019	2020	2021 S1	2021
review.							S2
	Completed	80	178.85	406.25	998.5	614.25	109.05
	CEUs						
	Collaborator	84	119	167	237	315	343.5
	Population						
Sources	Narrative						
Collaborator Files	Continuing educ	cation ur	nits is avail	lable for a	ctive facul	ty from 201	17 through
	the end of the se	cond se	mester of 2	2020. CEU	Is for the f	full collabor	rator
	population has n						
	was halted in 20					_	21 CEUs
	has not been full	ly accou	ınted for dı	ue to perso	nnel chan	ges.	
Tactical Code	Tactic						
	Promote and sup	port co	llaborators	in attainir	ng CEUs a	nd professi	onal
	development. Enhancing the reporting structures for reporting professional						
	development including a new process for engaging professional attendance,						
	including webin	ars, and	other prof	essional ei	ngagemen	ts. Potentia	l incentive
	or monitoring st	ructure	to support	collaborat	or engage	ment. Enha	nce the
	reporting table b	reakdov	vn to reflec	et differen	t collabora	itor populat	ion sets.
	Increased facult	y engage	ement in p	rofessiona	l developr	nent to mai	ntain

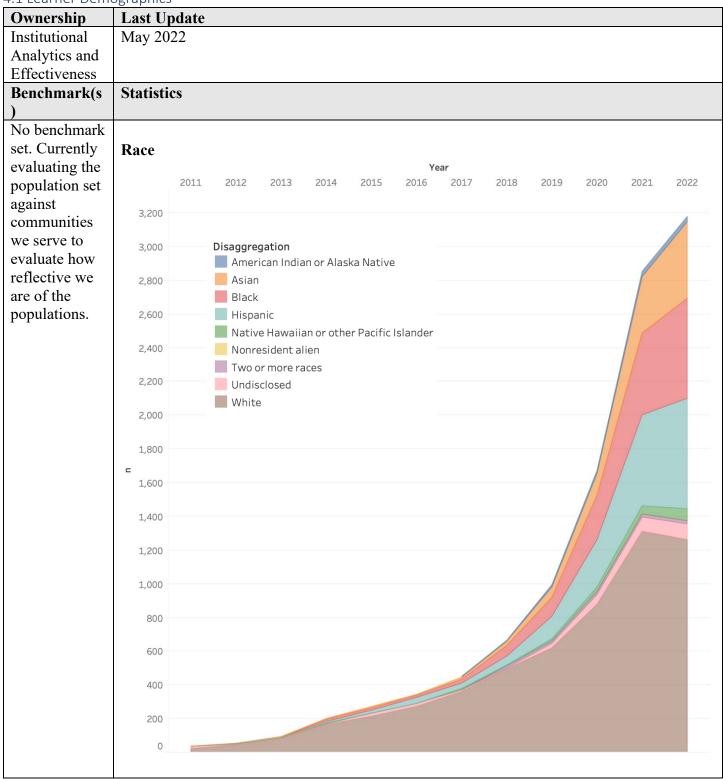
	additional state license requirements. Currently enrolled in educational programs (terminal degrees) are exempt from this requirement.
NWCCU Standard	NWCCU Standard Description
2.F.2	The institution provides faculty, staff, and administrators with appropriate
	opportunities and support for professional growth and development.

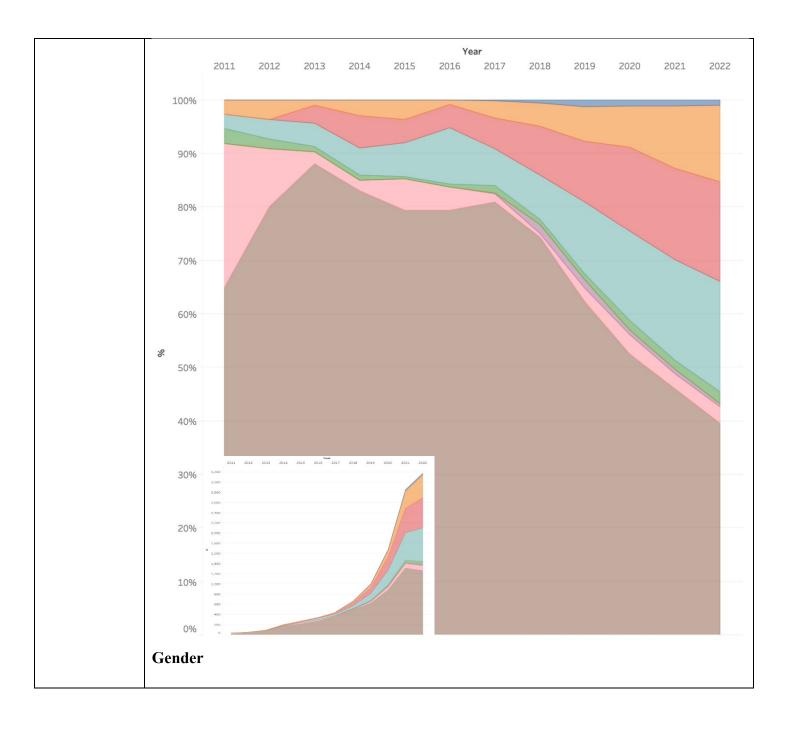
3.3.2 Collaborator Additional Certifications

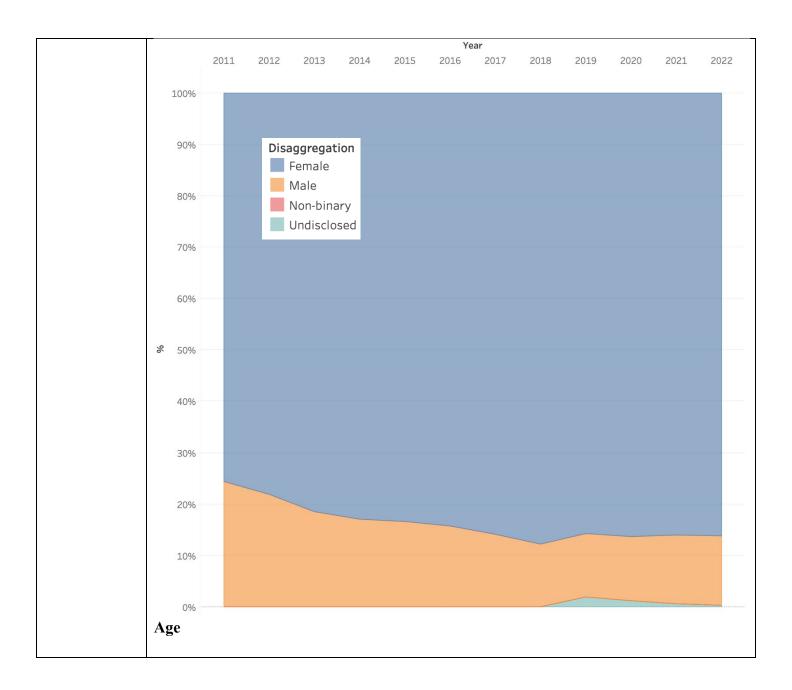
Ownership	Last Update
Collaborator Experience	On hold – Paycom can help us track this going forward.
Benchmark(s)	Statistics
Benchmarks to be set	New reporting item for IEP.
based on historic data.	
Sources	Narrative
Collaborator Files	Collaborator Experience is considering how to report this item. It is on hold for
	2021. The new HRIS system will be able to track this field and report on it.
Tactical Code	Tactic
	Utilizing the certifications, potential financial incentive, for tracking. Creating a
	process for annual review to capture the additional certifications. Developing a
	process for financial considerations and the overall attainment compensations.
	Defining the framework for relevancy of the certification to work at NC.
NWCCU Standard	NWCCU Standard Description
2.F.2	The institution provides faculty, staff, and administrators with appropriate
	opportunities and support for professional growth and development.

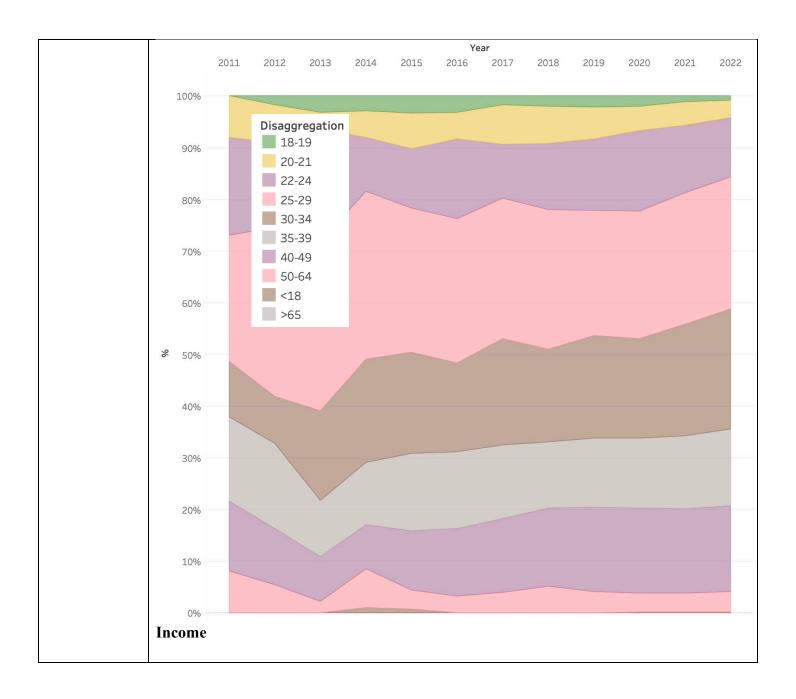
4. Serve Diverse Communities

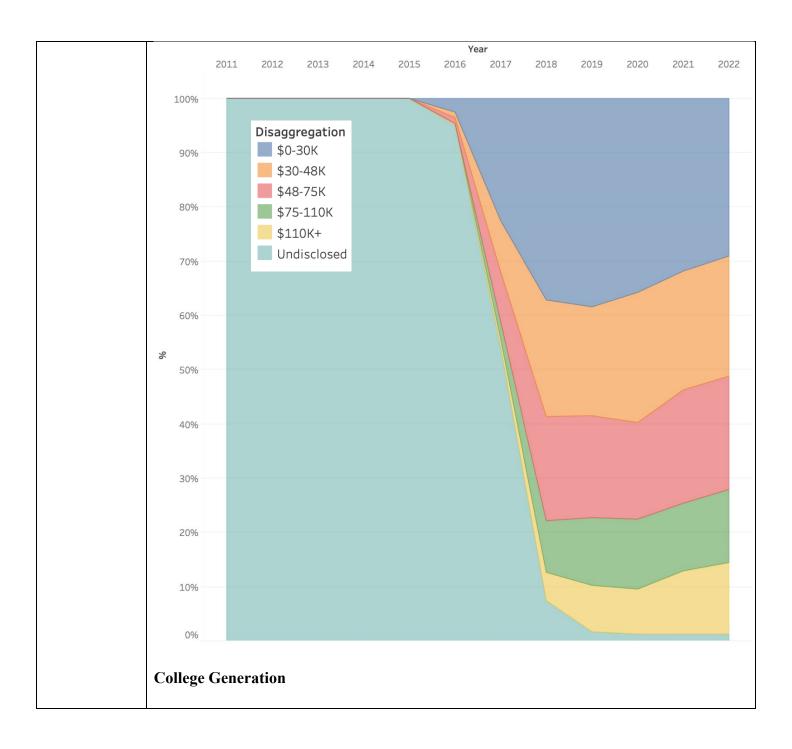
4.1 Learner Demographics

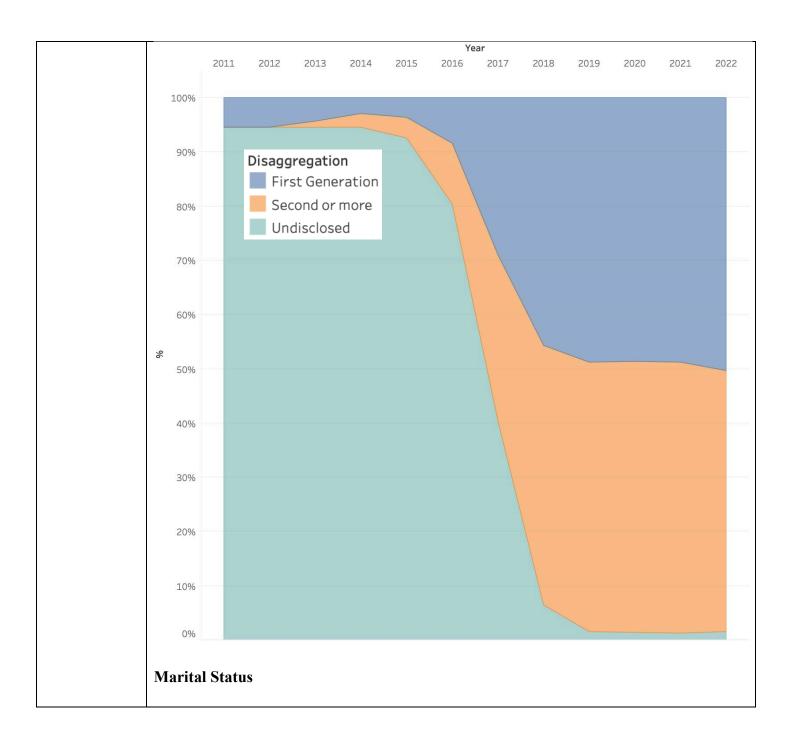


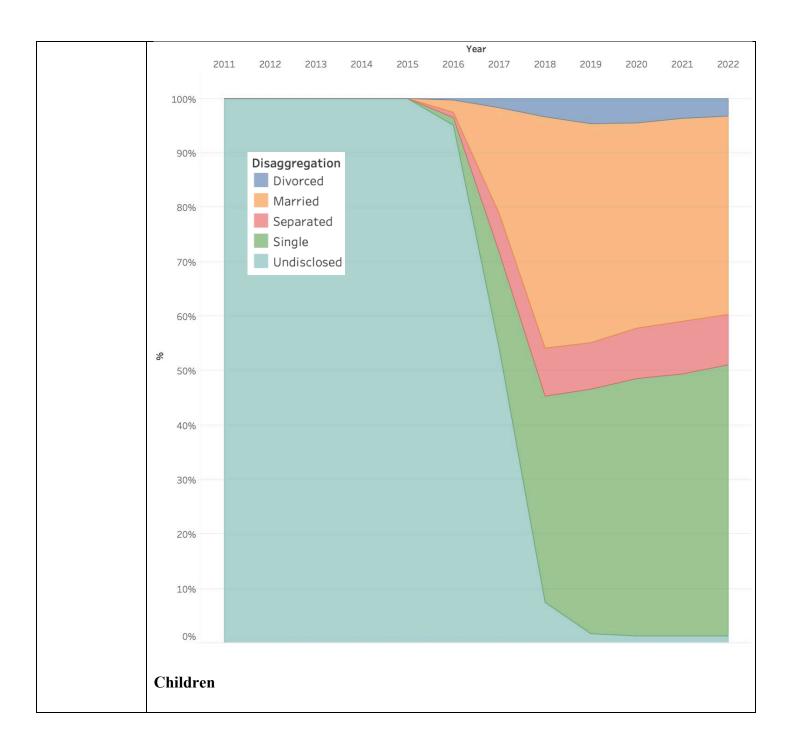


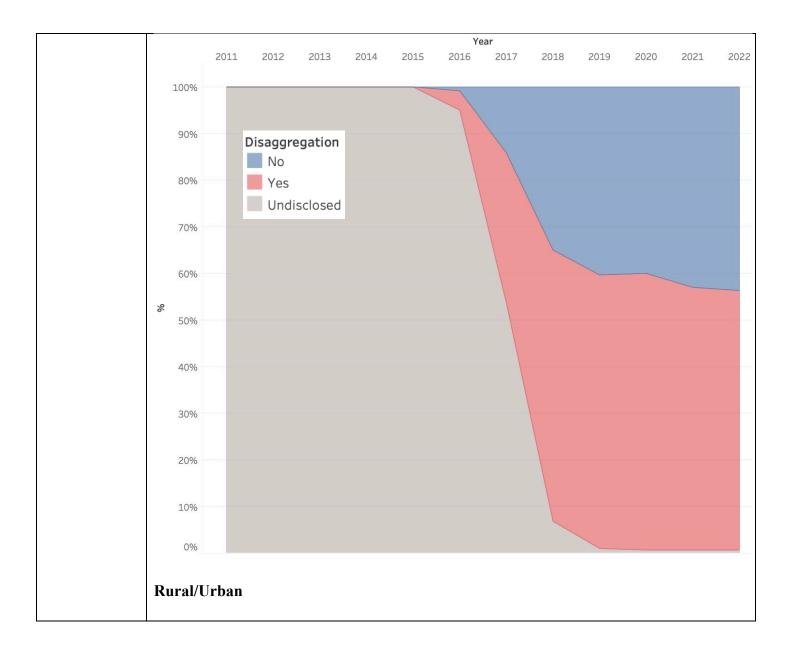


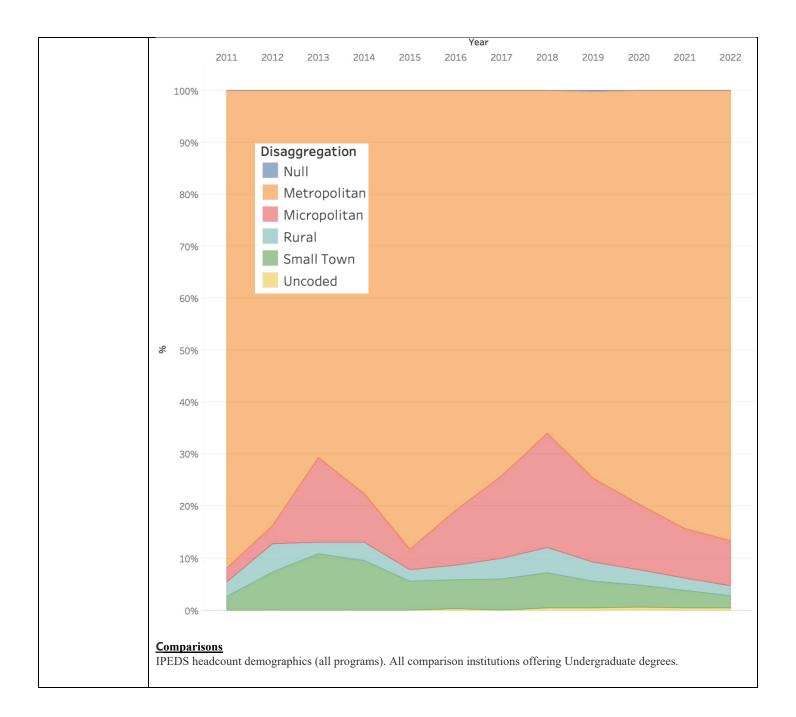


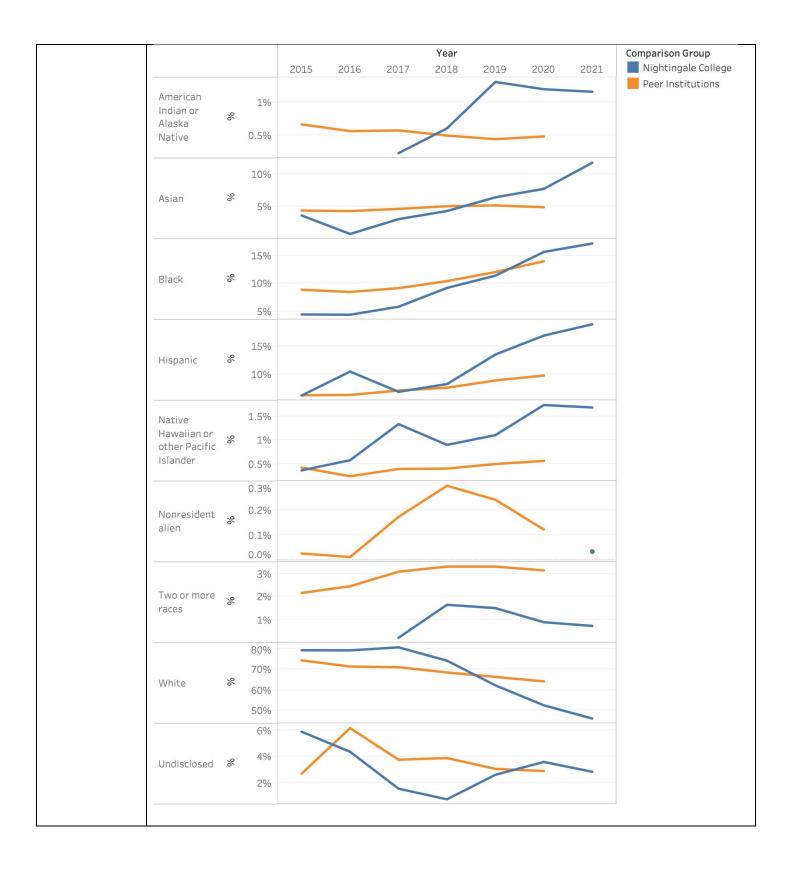


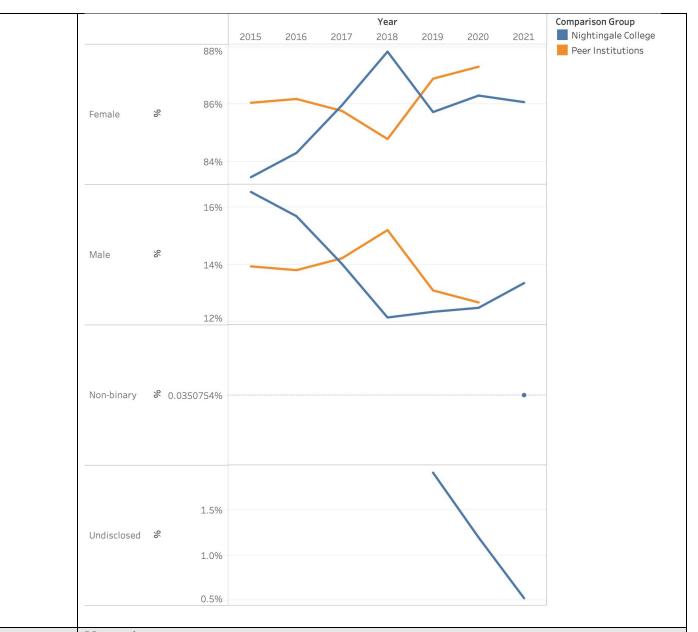












Sources

Narrative

Internal Dashboard

Comparison
Dashboard

Figures 1-2 highlight Nightingale College's learner population by race while Figure 10 compares the total enrollment based on race to the comparable institutions' average. Figure 1 also displays the College's rapid population growth in recent years. While originally showing a predominately white population, much of the enrollment was initially focused in the intermountain west and rural communities, which carries a predominately white population. The College's population set showed a more diverse population than the demographics of the states served at those times and is now majority non-white. This level of diversity exceeds that of the comparable institutions.

Figure 3 highlights Nightingale College's learner population by gender while Figure 11 compares total enrollment numbers by gender to the comparable institutions' data. The population totals for male and female identified learners resembles closely that of comparable institutions. Figure

Figures 4-8 highlight Nightingale College's learner population by age, income, college generation, marital status, and children, respectively. The data collection for these metrics

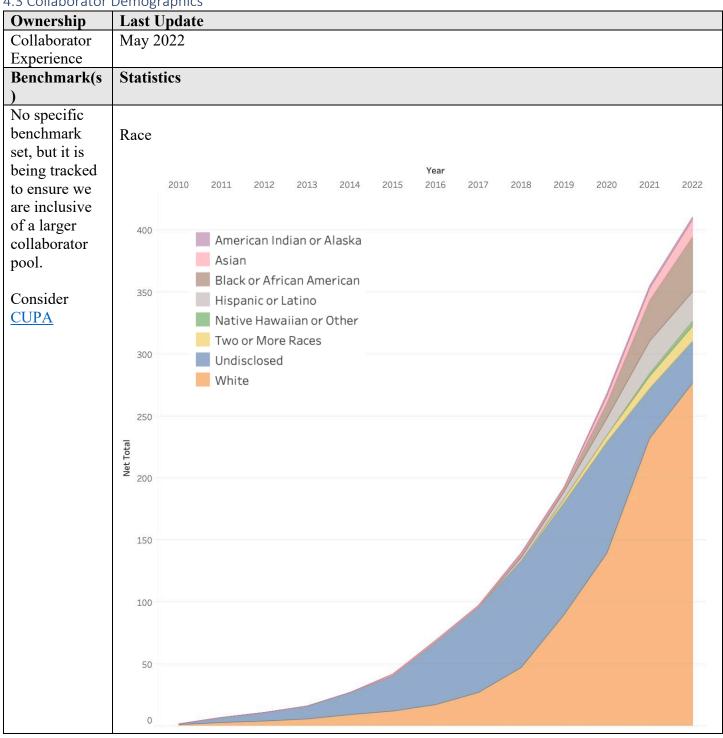
	has improved greatly in the past couple of years and has remained stable year over year. About half of Nightingale College's learners are first generation, and over half have children.					
	Figure 9 highlights Nightingale College's learner population to varying degrees of rurality. The learner population reflects closely the averages seen across the United States.					
Tactical Code	Tactic					
	To drive forward the diversity of the nursing profession in setting and population.					
	Potentially creating cluster demographics for learners in their enrollment areas, for					
	socioeconomic, ethnicity, and race breakdowns- from enrollment to graduation.					
NWCCU	NWCCU Standard Description					
Standard						
1.D.2	Consistent with its mission and in the context of and in comparison with regional and national peer institutions, the institution establishes and shares widely a set of indicators for student achievement including, but not limited to, persistence, completion, retention, and					
	postgraduation success. Such indicators of student achievement should be disaggregated by					
	race, ethnicity, age, gender, socioeconomic status, first generation college student, and any					
	other institutionally meaningful categories that may help promote student achievement and					
	close barriers to academic excellence and success (equity gaps).					

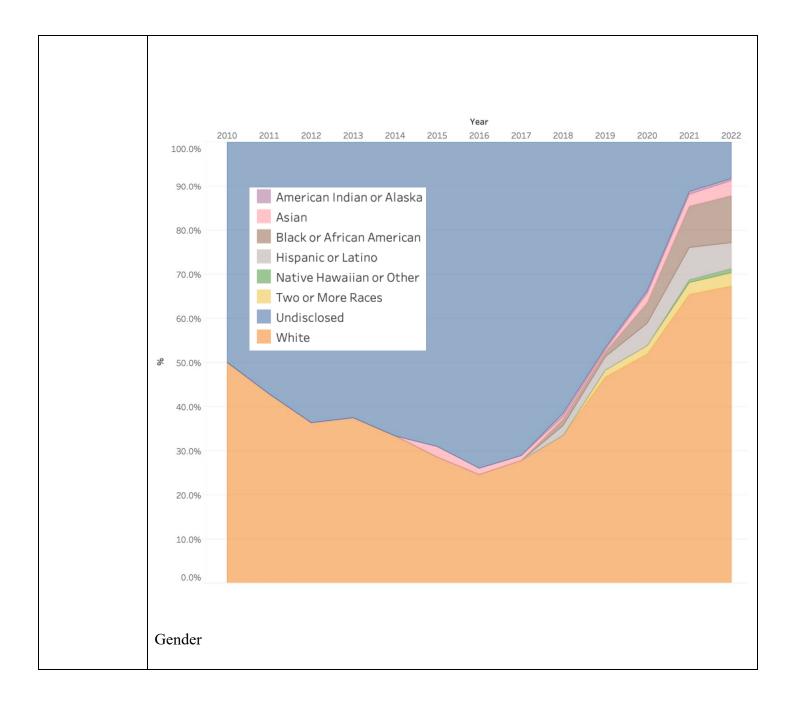
4.2 Alumni Work Placement Settings

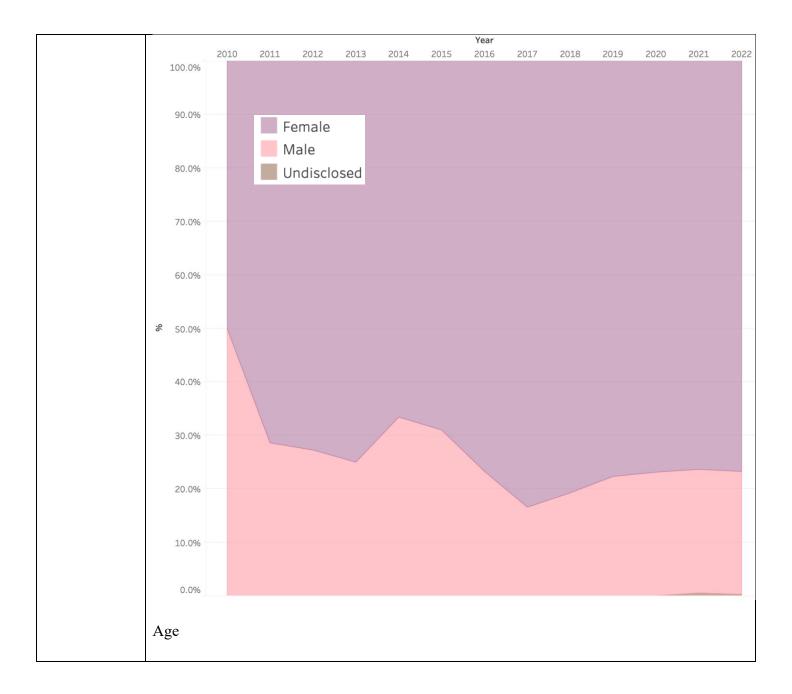
Ownership	Last Update					
Nightingale Network	May 2022					
Benchmark(s)	Statistics					
Accreditation standard is		ADN	RN-BSN	BSN		
70%	2021-2022	N/A	33.33%	34.78%		
	2020-2021	70.11%	100%	71.53%		
	2019-2020	80.00%	100%	100%		
	2018-2019	77.23%	100%	N/A		
	These will be updated at least monthly until all graduates from each cohort have been graduated for one calendar year beyond the point of the final conferral date. The data are collected and reported 6 months after the close of the academic year (June 30 th) annually. For Summer 2022, a question has been added to the alumni survey to determin the type of facility for which alumni are working.					
Sources	Narrative					
Survey	The Learner Support Services – Career Services department is tasked with tracking alumni to determine whether their work is directly related to their degree and in which type of setting they are employed. Career Services also assists with resume and cover letter preparation as well as interviewing skills. Career Services establishes relationships with learners before the point of separation to encourage them to communicate with the College after graduation and licensure and report where they are working. Career Services also reaches					

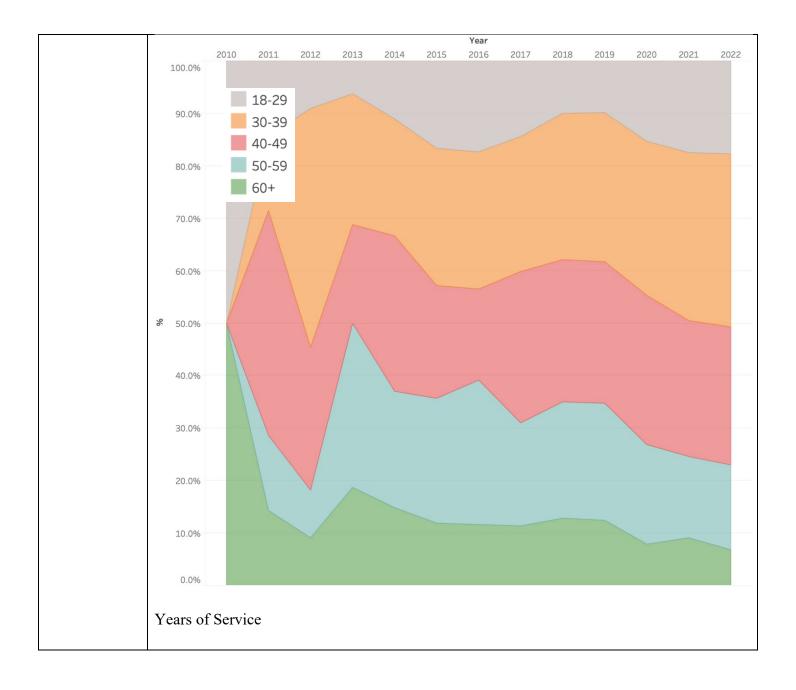
	out to learners who do not reach back voluntarily. The College also utilizes
	Equifax to track learners who do not respond to requests for information.
Tactical Code	Tactic
	These will be updated at least monthly until all graduates from each cohort have
	been graduated for one calendar year beyond the point of the final conferral
	date. Need to increase bandwidth to be able to outline the historic data for
	placement settings.
NWCCU Standard	NWCCU Standard Description
	No directly applicable standard.

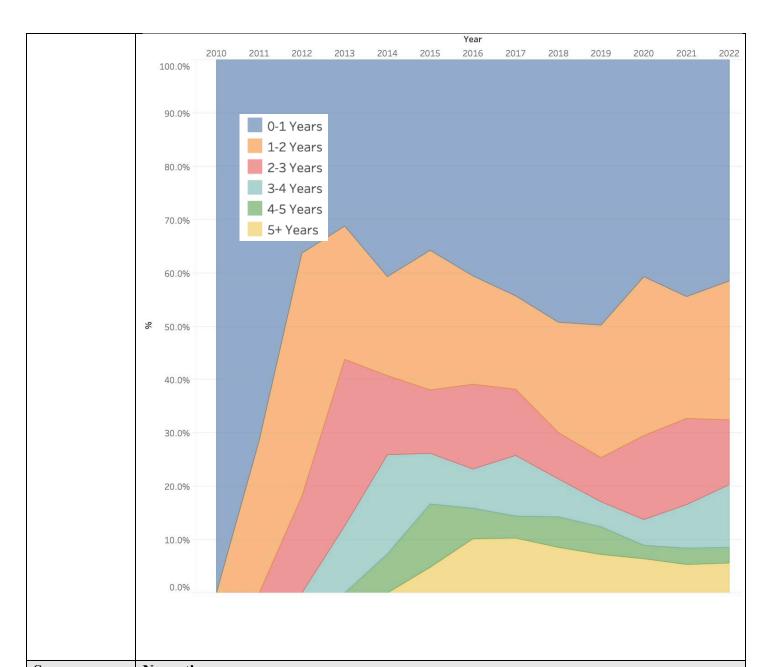
4.3 Collaborator Demographics











Sources	Narrative						
<u>Internal</u>	Figures 1-5 above are broken down by race, gender, age, and years of service by year.						
Dashboard	Following the year over year growth and change demonstrates a wider diversification of the						
	collaborator population. These metrics also reflect a wider population of collaborators hired						
	beyond the intermountain west where the population reflects a wider diversity in general.						
	While these numbers have no specific metric for targeting specific diverse population sets,						
	the tracking here allows us to ensure a lower rate of homogeneity as the College continues to						
	scale for growth. These figures reflect that awareness to ensure increased diversification of						
	the collaborator population sets.						
Tactical Code	Tactic						
	The College will continue to seek opportunities to diversify its workforce and create an						
	inclusive environment for all collaborators. Looking to break out the metrics into Nursing						
	Faculty, General Education Faculty, direct learner facing functions, and College Staff.						
NWCCU	NWCCU Standard Description						
Standard							
2.F.3	Consistent with its mission, programs, and services, the institution employs faculty, staff,						
	and administrators sufficient in role, number, and qualifications to achieve its organizational						

responsibilities, educational objectives, establish and oversee academic policies, and ensure the integrity and continuity of its academic programs.

4.5 Advisory Boards and Committees

Ownership	Last Update					
Regional Managers,	Spring 2022					
Partnerships						
Benchmark(s)	Statistics					
Representatives and	Current 2021 Advisory Board Membership Groups					
partnerships from nursing						
education, industry	Internal members External Members Alun	nni				
stakeholders, specialty	24 19 4					
organizations, current						
learners and alumni which	The College Partnerships function engages with t	_				
represent diverse	and Curriculum functions and the Nightingale Ne					
Communities of Interest	members from various communities of interest.					
(race, ethnicities, cultures,	we are looking to form subcommittees and ad hoo					
multiple education	regular biannual meetings, to encourage active pa	articipation, collaboration and				
program levels),	innovation for course and program development.					
Courses	Narrative					
Sources Advisory Board Minutes		lamic and industry mayida				
	Distance Learning and Nursing experts from academia and industry, provide guidance for curriculum; advise in program and course development efforts; advise of new programs for development; and contribute to the development of program competencies to be in line with the demands of today's employers. To ensure the most effective programs and current informational delivery, a diverse cross section is necessary for the advisory board. The table above shows the					
	current composition of the board listed by the group they help to represent on that board. We regularly review the board composition and consider new perspectives to provide the broad-based perspectives imperative to our continued success.					
Tactical Code	Tactic					
	To ensure a cross section of voices from communities of interest, locations, settings, and stakeholders we are looking to do more direct outreach to additional communities, partners, and nursing professional interest groups. Breakdown of the membership by geography, setting type, and other					
NIV GOVE A	demographic groups (gender, race, ethnicity)					
NWCCU Standard	NWCCU Standard Description					
1.B.3	The institution provides evidence that its planning					
	offers opportunities for comment by appropriate onecessary resources, and leads to improvement of					
	necessary resources, and leads to improvement of	msututional effectiveness.				

5. Viability and Sustainability

5.1 Financial Viability, Cash, and Operating Capital

Ownership	Last Update							
Finance	05/12/2022							
Benchmark(s)	Statistics							
Positive net income,								
Composite Score 1.5 or				Ye	ear			
above, positive cash flow,		2016 2017 2018 2019 2020 2021						
90/10 below 85%	Net Income	Positive	Positive	Positive	Positive	Positive	Positive	
	Composite Score	2.4	2.9	2.9	1.6	3.0	3.0	
	Cash Flow	Cash Flow Positive Positive Positive Positive Positive						
	90/10	64.30%	69.40%	66.96%	77.18%	75.41%	74.03%	
Sources	Narrative							
External audit reports, internal financial reports	The Finance function monitors the financial viability, cash, and operating capital on a monthly basis and reports monthly to the Board of Managers. This includes budget to actuals, re-forecasted financials where needed, cash projections, and changes to the financial model based on the most relevant data. Year over year trends and comparisons of financial metrics are routinely reviewed along with metrics required by the College's accrediting bodies and the Department of Education (ED).							
Tactical Code	Tactic							
	•	Operationalized.						
NWCCU Standard		NWCCU Standard Description						
2.E.1		The institution utilizes relevant audit processes and regular reporting to						
	demonstrate finan		•	ng sufficie	nt cash flor	w and rese	rves to	
	achieve and fulfill	its missio	n.					

5.2 Revenue Scale and Population

Ownership	Last Update			
Finance	05/12/2022			
Benchmark(s)	Statistics			
Cash flow positive				
covering projected growth	2022			
and current operations.		Spring	*Summer	*Fall
and current operations.	Cash Collected as % of revenue	93.96%	94%	94%
	Learner population	2,653	2,751	2,951
	Operational Cash Flow Positive	Yes	Yes	Yes
	See also statistics in sections 5.1 and	16.2		
Sources	Narrative			
Financial forecast and budget	The Finance function monitors the financial viability, cash, and operating capita on a monthly, semester, and yearly basis and reports monthly to the Board of Managers.			
	The Finance department uses the budget to actuals, re-forecasted financials, cash projections, and changes to the financial model based on the most relevant data,			

	to create a financial forecast to manage the growth of the College's revenue and population in a sustainable way.	
Tactical Code	Tactic	
	Currently operationalized.	
NWCCU Standard	NWCCU Standard Description	
2.E.1	The institution utilizes relevant audit processes and regular reporting to	
	demonstrate financial stability, including sufficient cash flow and reserves to	
	achieve and fulfill its mission.	

6. Risk Assessment Include internal and external audits.

6.1 External Audits

Ownership	Last Update						
Finance	05/12/2022						
Benchmark(s)	Statistics						
Unqualified opinions. No		Year					
material adjustments, no		2016	2017	2018	2019	2020	2021
material weaknesses. Title	Unqualified Opinion	Yes	Yes	Yes	Yes	Yes	Yes
IV question costs below	Material Adjustments	No	No	No	No	No	No
0.1%. No repeat Findings.	Material Weaknesses	No	No	No	No	No	No
0.176. No repeat Findings.	Questioned Costs < 0.1%	Yes	Yes	Yes	Yes	Yes	Yes
	Repeat Findings	Yes	Yes	Yes	Yes	No	Yes
Sources	Narrative						
Financial Audits	The College engages an external auditor on a yearly basis. The College's independent board has both a finance and audit committee that reviews the external audit, and corresponding recommendations from the independent third-party audit firm.						
Tactical Code	Tactic						
	To bring all external audit findings to the benchmark.						
NWCCU Standard	NWCCU Standard Description						
2.E.1	The institution utilizes relevant audit processes and regular reporting to demonstrate financial stability, including sufficient cash flow and reserves to achieve and fulfill its mission.						

6.2 Internal Audits

Ownership	Last Update					
Finance	05/12/2022					
Benchmark(s)	Statistics					
Positive net income,		Bud	get to Actual F	Performance		
Composite Score 1.5 or						
above, positive cash flow,	Year					
90/10 below 85%, Budget to Actual variations within \$5,000 and 5% of budget.		2017	2018	2019	2020	2021*
	Revenue	Unfavorable	Unfavorable	Unfavorable	Favorable	Favorable
	Ops Expenses	Unfavorable	Favorable	Favorable	Favorable	Favorable
	EBITDA	Unfavorable	Unfavorable	Unfavorable	Favorable	Favorable
	Net Income	Unfavorable	Unfavorable	Unfavorable	Favorable	Favorable
	*Forecasted			<u>-</u>		

	See also statistics in section 5.1 above
Sources	Narrative
Internal Reporting	The College routinely reviews the financial data for accuracy on a monthly, quarterly, and yearly basis. These reviews include a review by the controller and CFO of the balance sheet, income statement, cash flow, comparisons to the approved budget. These internal audits and reviews are used to assess the effectiveness and accuracy of the processes and procedures around financial reporting and are adjusted based on these findings.
Tactical Code	Tactic
	To bring all frames into favorable status.
NWCCU Standard	NWCCU Standard Description
2.E.1	The institution utilizes relevant audit processes and regular reporting to demonstrate financial stability, including sufficient cash flow and reserves to achieve and fulfill its mission.